



PRIVACY POLICY

M&E Solutions (“we”, “us”, or “our”) values and respects the privacy of the people we deal with. M&E Solutions is committed to protecting your privacy and complying with Privacy Act 1998 and the Australia Privacy Principles (APPs).

The personal information we collect about you depends on the nature of your dealings with us or what you choose to share with us. If we collect your sensitive information, we will do so only with your consent, as otherwise required or authorised by law, and we take appropriate measures to protect the security of this information. We do not collect personal information from third parties and only collect your personal information that is shared to us directly.

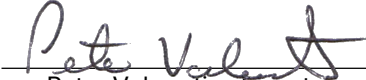
We use personal information for various purposes related to our functions and activities, including providing requested information or services, delivering personalized experiences, improving service quality, conducting internal administrative tasks, and for marketing and research purposes.

We may disclose your personal information to third parties in situations where you would reasonably expect such disclosure. This may include sharing information with third-party service providers (e.g., IT providers), marketing providers, and professional services advisors. We may disclose personal information to third-party service providers based outside of Australia, ensuring that data security and appropriate privacy practices are maintained. We will only disclose information overseas with your consent, if the recipient is subject to a law or binding scheme similar to the Australian Privacy Principles (APPs), or if required by Australian law or court order.

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, misuse, or alteration. These measures are aligned with the ISO 27001:2022 standard to ensure the highest level of information security. This includes having robust physical security of our premises and databases, restricting access to only personnel who need the information to provide services, and implementing technological measures such as anti-virus software and firewalls. Additionally, we ensure that our information security management system (ISMS) is continually reviewed and improved to address evolving cybersecurity threats and maintain data integrity, confidentiality, and availability.

We will not keep your personal information for longer than we need to. In most cases, this means that we will only retain your personal information for the duration of your relationship with us unless we are required to retain your personal information to comply with applicable laws, for example record-keeping obligations.

If you have a question or concern in relation to our handling of your personal information or this Policy, you can contact us for assistance at info@mandesolutions.com.au.


Peter Valeontis - Director


Paul Grabham - Director